Care Coach Specialist

About LeadCares

LeadCares is a healthcare consulting company specializing in health policy, market access, health economics, patient support programs, and evidence generation across the Middle East and North Africa.

We are seeking a motivated Care Coach Specialist to support the delivery of safe, high-quality, patient-centered care through clinical monitoring, patient and caregiver education, home visits, and ongoing patient support.

Key Responsibilities

- Assess patients' clinical conditions and monitor their overall health status.
- Perform and supervise Peritoneal Dialysis (PD) procedures.
- Educate and support patients and caregivers on treatment procedures, care, and adherence.
- Conduct home visits and assess patients' home environments.
- Maintain accurate and timely patient documentation and reporting.
- Complete administrative tasks and update patient information using the company's software.
- Collaborate with physicians and other members of the multidisciplinary healthcare team.
- Adhere to the LeadCares Code of Conduct, confidentiality requirements, and ethical and professional standards.

Candidate Profile

- Bachelor's degree in Nursing.
- Minimum 6 months of relevant nursing experience, preferably in Peritoneal Dialysis (PD) or a related clinical setting.
- Strong clinical assessment and patient-monitoring skills.
- Excellent patient and caregiver education and communication skills.
- Ability to identify clinical warning signs and escalate concerns appropriately.
- Strong organizational, problem-solving, and time-management skills.
- Accurate documentation and reporting skills, with strong attention to detail.
- Comfortable using digital platforms and healthcare software.
- Ability to work independently and collaboratively within a multidisciplinary team.
- Reliability, flexibility, and willingness to learn and develop clinical competencies.
- Fluency in Arabic and good command of English; French is an asset.

How to Apply

Interested candidates are invited to send their CV to **career@holmedgroup.com**